



QuadTech® *Performance Proven™ Guarantee*

“The industry leading product innovations we have developed combined with our **Performance Proven Guarantee** is what sets us apart. It's our pledge to you to deliver nothing less than the best results possible!”

Mr. Karl Fritchen
President, QuadTech, Inc.

Nothing less than the best results possible

That's the goal we set for ourselves. That's the performance our solutions deliver for you. Guaranteed!

Promised and delivered

Our confidence in QuadTech products stems from the extensive development and rigorous testing each goes through to assure the highest quality, reliability and performance. Plus, year after year, we install more systems than anyone else in the industry. Our confidence in QuadTech solutions is due to the consistently successful results experienced by our customers: improved quality, efficiencies and profits, along with a fast return on investment.

You may hear similar promises of results like these from our competitors. Are they willing to guarantee it? QuadTech does ... *in writing*. Our Performance Proven Guarantee details the performance you can expect for your specific application. And then we deliver it!

How it works

The process begins with an initial assessment of your operation. With the data we gather and an understanding of the return on investment you expect, we establish a quantifiable baseline of your current performance. If we see any issues that could impact the success of the project, we'll work with you to solve them up front. Then, we show you exactly how far we can move you forward. If you agree with the assessment and purchase the equipment, our performance guarantee goes into effect. We install the equipment and help you optimize performance. And we'll continue to work closely with you until it's obvious that we've lived up to our promises ... or exceeded them.

On the off-chance that your performance goals are not met and our attempts to correct any problems that have impeded success have not improved the situation, the equipment will be removed and you'll receive a 100 percent refund of the equipment cost.

Don't bet your profit margins on empty promises. Get it in writing from QuadTech. We promise – and prove – performance. Guaranteed.

QuadTech® Performance Proven™ Guarantee

Ensuring optimal results

At QuadTech, we approach every detail with quality results in mind. Our Performance Proven Guarantee process is no different. In addition to assessing your current performance, to help us determine the best, most effective solution, we also gather information about:

Your decision process

- What criteria will you consider?
- Who will be involved in decision making?
- When will a decision be made on the project?

Budget planning

- Is funding available?
- Who authorizes funding?
- What does QuadTech need to provide to implement the process?

Benefits

- What benefits will this solution provide to your business?
- How can you use this solution to acquire new customers or retain existing customers?
- How can this solution help you personally?

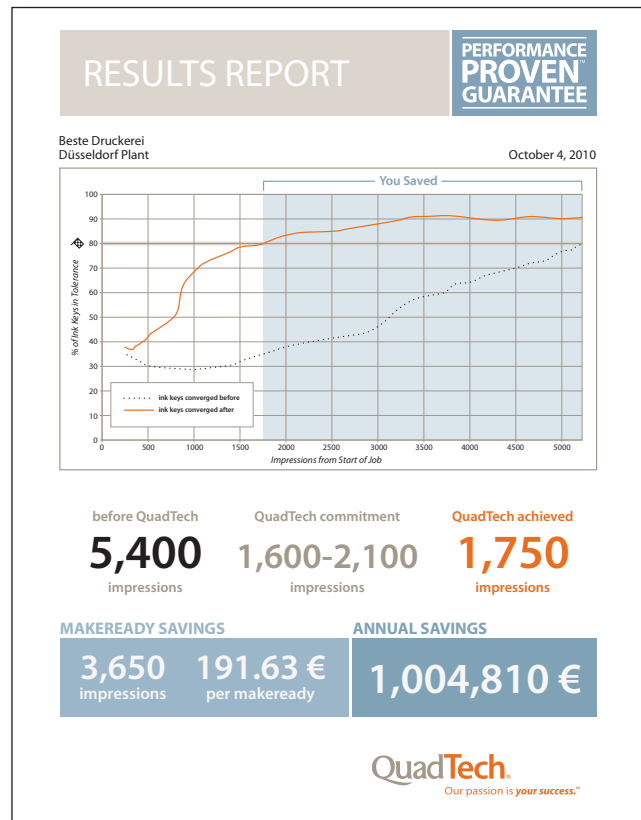
Responsibilities

QuadTech provides the assessment and formulates a plan with specific success targets. We will be very explicit about what you can expect, when to expect it and what is needed to get there. Naturally, to optimize results, there are responsibilities that you, as our customer, must also undertake.

Your responsibilities include:

- Assisting with the initial assessment, enabling us to collect the necessary data and information
- Verification that you feel the information used to set the baseline performance is credible

- Payment of all installation costs
- Active participation in the training of the equipment operators
- Selection of a product "Champion" with whom both teams can interact whenever there are questions or improvement suggestions
- Provide a high-speed connection for remote equipment monitoring, enabling data collection and analysis, as well as the ability to deal with issues proactively



Our Results Report provides detailed analysis of before- and after-installation performance.

QuadTech enhances your competitive edge with powerful, performance proven solutions that boost quality and efficiency, reduce waste and increase your profitability. Performance guaranteed!

For details, contact your QuadTech representative.

QuadTech.

The Americas
United States
+1 414 566 7500 **TEL**
sales@quadtechworld.com

Europe
France • Germany • Ireland •
Italy • The Netherlands •
United Kingdom
+31 294 496222 **TEL**
qtesales@quadtechworld.com

Asia-Pacific
China
+86 21 62882525 **TEL**
chinasales@quadtechworld.com

India
+91 79 2642 1863 **TEL**
indiasales@quadtechworld.com

Tokyo, Japan
+81 48 839 8831 **TEL**
tokyosales@quadtechworld.com

Osaka, Japan
+81 6 6330 0919 **TEL**
osakasales@quadtechworld.com

Singapore
+65 6538 3517 **TEL**
apsales@quadtechworld.com